

**Smt. Chandibai Himathmal Mansukhani College,
Ulhasnagar-421003
Examination Committee
Annual Report for A.Y. 2020-2021**

Date: 25/11/2021

Introduction:-

As per the guidelines of the University of Mumbai, for the A.Y. 2021-21; all exams of UG/PG were conducted online viz- SH2020 and FH2021; for regular and ATKT students. In agreement with the guidelines; for SH2020, the examinations of FY & SY were conducted through Google form with Auto proctoring and TY and PG exams were conducted through Eklavya software. For FH2021; all examinations were conducted through the MasterSoft Solutions.

With more than 4000 plus students registered for the exam; the exams went off fairly smoothly and the success rate was nearly 99%.

Transparency

Results of both seasons of exams SH2020 and FH2021 were displayed on the college website which could be accessed by all. Also detailed information about the entire process of conduct of examination, and declaration of results & grievance redressal mechanism is incorporated in the brochure of the college. During the exams; a helpline number and a helpline id was displayed on the website for the students. Moreover an examination mail id exists wherein students can mail all grievances, request etc.

A log report for all the mails received throughout the year is also maintained. Also all notices and circulars are displayed on the website and in the teachers WhatsApp group.

Continuous Internal Evaluation: -

Earlier as per guidelines of Mumbai University; college followed the 60:40 pattern which in 2014-15 shifted to 75:25 pattern; and both these patterns mandated the conduct of internals exams.

In 2016-17, the pattern shifted to Choice Based Grading System (CBGS) of 100 marks. In this system; internals are conducted for all courses of self financing courses; and also for Foundation Course paper First year and Second year of Arts/Science/Commerce. The Internal Exams are conducted either as tests or through collection of assignments.

Grievance Redressal Mechanism:-

During the A.Y. 2020-21, all exams were conducted online and to redress the grievances a war room was set up during the exams. The link for the war room was forwarded to all the students. Any student who faced technical/login issues during the exam; joined the war room and in majority of the cases; the issues were resolved. In case, the issues persisted, the students put up for additional exam. The software team and the war room member along with the technical co-ordinator remained in the war room.

Application of Technology and Automation:-

As exams for A.Y. 2020-21, were conducted online, all associated procedures were also online be it hall ticket distribution, assessment, supervision duties or report generation for exam. The exams were conducted through the software Eklavya/MasterSoft solutions and the results were prepared through FTP software. This reduced the burden of resolving issues at source.

Report on Unfair Means:-

As per guidelines issued by University of Mumbai for the conduct of online exams, all online exams had to be proctored. Accordingly the software that was selected had provision for proctoring, be it Google form with auto proctoring; Eklavya software or MasterSoft solutions.

In FH2021; the software MasterSoft had a dual system of proctoring:

- (i) System proctoring
- (ii) Manual proctoring

Wherever students indulged in any malpractices either the system terminated them or else the students were called in war room and warned.

Examination Reforms:

With every new season of online exams; the system of proctoring has improved. Earlier it was only system proctoring with Eklavya; however now with MasterSoft solution; not only were the exams proctored by the system but also there was provision for live proctoring of examination.

COMMITTEE FOR ONLINE EXAM FOR SH-2020

Name of the Committee	In-charge	Members
Chairperson, Examination Committee	Mrs. Sheela Vasu	-----
Overall In-charge Examination Committee	Dr. Bhavna Binwani	-----
Uploading Committee	Dr. Nagesh Sutar	Dr. Darshana Patil Dr. Ashish Jain Dr. Jaya Gemnani Ms. Richa Koyte Dr. Kishori Tarfe
Database Committee	Mrs. Sangeeta Joshi	Dr. Kajal Bhojwani Ms. Sandhya Mulchandani Ms. Sarika Chhabria Dr. Smita Patil Mr. D. Gholap Ms. Payal Menghani
Time Table Committee (Theory)	Dr. Kavita Bajaj	Mr. Girish Bhavnani
Time Table Committee (Practical)	Mr. Kaccheshwar Pakhare	Dr. Bhuvaneshwari K.
5) Co-ordination Committee	Mrs. Asha Chugh	Dr Samuel P W Dr. Hitasha R. Dr. Reshma Kukreja Dr. Prashant Thorat Ms. Sana Khan Ms. Renu Jaisinghani
6) Technical Committee	Mrs. Shiji Johnson (For Self Financing)	Mrs, Bharti Valecha Mrs. Reema Panjwani Ms. Varsha Chugh Ms. Lata Bhatia Ms. Shikha Singh
	Ms. Manisha Gur (For Commerce)	Dr. Rashmi Deshpande Ms. Sitara Menon Ms. Riya Nathani
	Mr. Mandar Khasnis (For Arts)	Dr. Chandrasheel Tambe Mr. Salil Sawarkar Mr. Rajendra Kulkarni Ms. Prachiti Garud
	Dr. Sandeep Garg (For Science)	Dr. Lalsaheb Yadav Mrs. Geetha Nair Mrs. Prajakta More Mr. Sarang Kavali
Cluster Committee	Dr. Dipesh Karmarkar (Co-ordinator)	Dr. Kajal Vadhrya
Helpline Committee	Ms. Reshmi Gurnani	Dr. Preyoshi Bose Ms. Pranali Jadhav Ms. Vandana Mane

Gracing Committee	Dr. Samuel Wesley	Dr. Nilanjana Kar Ms. Bharti Mirchandani Ms. Roshni Valecha
Grievance Redressal (Science)	Ms. Seema Ajbani	Mr. Prashant Patil Ms. Pranali Shete
Grievance Redressal (Arts)	Ms. Renu Sachdev	Dr. Kailash Aute Ms. Gayatree Shinde
Grievance Redressal (Commerce)	Mr. Haresh Budhrani	Mr. Gopi Shamnani Ms. Usha Oommen
Grievance Redressal (SELF FINANCING)	Dr. Sunil Lalchandani	Ms. Lata Bhatia Ms. Komal Sharma

COMMITTEE FOR ONLINE EXAM FOR FH-21

Name of the Committee	In-charge	Members
Chairperson, Examination Committee	Mrs. Sheela Vasu	-----
Overall In-charge Examination Committee	Dr. Bhavna Binwani	-----
1) Co-ordinator- Technical	Dr. Meena Poonja	-----
2) Core Committee- Technical	Mrs. Sangeeta Joshi	Mrs. Shiji Johnson Dr. Kajal Bhojwani
3) Time Table Committee (Theory)	Dr. Kavita Bajaj	Ms. Komal Sharma Mr. Girish Bhavnani
4) Time Table Committee (Practical)	Mr. Kaccheshwar Pakhare	Dr. Darshana Patil
5) Data Management (To Send Data to Software Provider)	Dr. Bhuvaneshwari K	Ms. Sarika Chhabria Ms. Sana Khan
6) Co-ordination Committee	Mrs. Asha Chugh	Dr Samuel P W Dr. Hitasha R. Dr. Reshma Kukreja Dr. Prashant Thorat
7) Technical Committee		
i) Self Financing	Mrs. Shiji Johnson	Mrs. Bharti Valecha Mrs. Reema Panjwani Ms. VarshaChugh Ms. Shikha Singh
ii) Commerce	Ms. Manisha Gur	Ms. Sitara Menon Ms. Riya Nathani
iii) Arts	Mr. Mandar Khasnis	Dr. Chandrasheel Tambe Mr. Salil Sawarkar Dr. Lalsaheb Yadav Ms. Prachiti Garud
iv) Science	Dr. Sandeep Garg	Mrs. Geetha Nair Mrs. Prajakta More Mr. Sarang Kavali Ms. Renu Jaisinghani
8) Cluster Committee (Co-ordinator)	Dr. Dipesh Karmarkar	Dr. Kajal Vadhrya
9) Helpline Committee	Dr. Reshmi Gurnani	Dr. Preyoshi Bose Ms. Pranali Jadhav
10) War Room Committee	Mr. Gopi Shamnani	Mr. Prashant Patil Ms. Vandana Mane Ms. Neha Gurdasani Ms. RasikaPawar Ms. Gayatree Shinde
11) Gracing Committee	Dr. Samuel Wesley	Dr. Nilanjana Kar Ms. Bharti Mirchandani Ms. RoshniValecha

12) Grievance Redressal (SCIENCE)	Ms. Seema Ajbani	Ms. Pranali Shete
13) Grievance Redressal (ARTS)	Ms. Renu Sachdev	Dr. Kailash Aute
14) Grievance Redressal (COMMERCE)	Mr. Haresh Budhrani	Ms. Usha Oommen
15) Grievance Redressal (SELF FINANCING)	Dr. Sunil Lalchandani	Ms. Lata Bhatia
16) Uploading Committee	Dr. Nagesh Sutar	Dr. Darshana Patil Dr. NitinKumar Patil Dr. Jaya Gemnani Ms. Richa Koyte Dr. Kishori Tarfe

Unfair means Committee
Academic Year 2020-21

Sr. No	Name of Faculty	Designation
1	Dr. SVL Anuradha	Chairperson
2	Dr. Kavita Bajaj	Co-Chairperson
3	Mrs. Shiji Johnson	Member
4	Mrs. Pooja Rajani	Member
5	Mrs. Geetha Nair	Member

Details of Examinations conducted in Academic Year 2020-21

SH-2020

Self Financing Courses (BMS/BFM/BCBI/BCAF/BMM/CS/BT/IT)

Sr. No.	Programme Name	Type of Examination	Semester/ year	Starting date of the last semester-end/ year- end examination	Last date of the last semester-end/ year- end examination	No. of students appeared
1	FYBMS	Theory External/Internal Examination (Regular & ATKT)	Sem-I	02/01/2021	09/01/2021	121
2	FYBFM	Theory External/Internal Examination (Regular & ATKT)	Sem-I	02/01/2021	09/01/2021	51
3	FYBCBI	Theory External/Internal Examination (Regular & ATKT)	Sem-I	02/01/2021	09/01/2021	54
4	FYBCAF	Theory External/Internal Examination (Regular & ATKT)	Sem-I	02/01/2021	09/01/2021	59
5	FYBMM	Theory External/Internal Examination (Regular & ATKT)	Sem-I	02/01/2021	09/01/2021	60
6	FYCS	Theory External/Practical Examination (Regular & ATKT)	Sem-I	02/01/2021	09/01/2021	98
7	FYBT	Theory External/Practical Examination (Regular & ATKT)	Sem-I	02/01/2021	09/01/2021	32
8	FYIT	Theory External/Practical Examination (Regular & ATKT)	Sem-I	02/01/2021	09/01/2021	57
9	SYBMS	Theory External/Internal Examination (Regular & ATKT)	Sem-III	23/12/2020	01/01/2021	136

10	SYBFM	Theory External/Internal Examination (Regular & ATKT)	Sem-III	23/12/2020	01/01/2021	49
11	SYBCBI	Theory External/Internal Examination (Regular & ATKT)	Sem-III	23/12/2020	01/01/2021	62
12	SYBCAF	Theory External/Internal Examination (Regular & ATKT)	Sem-III	23/12/2020	01/01/2021	67
13	SYBMM	Theory External/Internal Examination (Regular & ATKT)	Sem-III	23/12/2020	01/01/2021	59
14	SYBT	Theory External/Practical Examination (Regular & ATKT)	Sem-III	23/12/2020	01/01/2021	35
15	SYCS	Theory External/Practical Examination (Regular & ATKT)	Sem-III	23/12/2020	01/01/2021	124
16	SYIT	Theory External/Practical Examination (Regular & ATKT)	Sem-III	23/12/2020	01/01/2021	60

Aided Courses (BA/BCOM/B.Sc.)

SH-2020

Sr. No	Programme Name	Type of Examination	Semester / year	Starting date of the last semester-end/ year-end examination	Last date of the last semester-end/ year-end examination	No. of students appeared
1	FYBCOM	Theory External Examination (Regular & ATKT)	Sem-I	02/01/2021	09/01/2021	896
2	FYBA	Theory External Examination (Regular & ATKT)	Sem-I	02/01/2021	09/01/2021	242
3	FYBSC	Theory External/Practical Examination (Regular & ATKT)	Sem-I	31/12/2020	09/01/2021	280
4	SYBCOM	Theory External Examination (Regular & ATKT)	Sem-III	24/12/2020	02/01/2021	982
5	SYBA	Theory External Examination (Regular & ATKT)	Sem-III	23/12/2020	05/01/2021	266
6	SYBSC	Theory External Examination/Practical (Regular & ATKT)	Sem-III	22/12/2020	04/01/2021	340

**Details of Examinations conducted in Academic Year 2020-21
FH-2021**

**Self Financing Courses
(BMS/BFM/BCBI/BCAF/BMM/CS/BT/IT)**

Sr. No.	Programme Name	Type of Examination	Semester/ year	Starting date of the last semester-end/ year-end examination	Last date of the last semester-end/ year-end examination	No. of students appeared
1	FYBMS	Theory External/Internal Examination (Reg. & ATKT)	Sem-II	28/04/2021	06/05/2021	120
2	FYBFM	Theory External/Internal Examination (Reg. & ATKT)	Sem-II	28/04/2021	06/05/2021	51
3	FYBCBI	Theory External/Internal Examination (Reg. & ATKT)	Sem-II	28/04/2021	06/05/2021	54
4	FYBCAF	Theory External/Internal Examination (Reg. & ATKT)	Sem-II	28/04/2021	06/05/2021	59
5	FYBMM	Theory External/Internal Examination (Reg. & ATKT)	Sem-II	28/04/2021	06/05/2021	59
6	FYCS	Theory External/Practical Examination (Reg. & ATKT)	Sem-II	28/04/2021	06/05/2021	98
7	FYBT	Theory External/Practical Examination (Reg. & ATKT)	Sem-II	28/04/2021	06/05/2021	34
8	FYIT	Theory External/Practical Examination (Reg. & ATKT)	Sem-II	28/04/2021	06/05/2021	57
9	SYBMS	Theory External/Internal Examination (Reg. & ATKT)	Sem-IV	20/04/2021	27/04/2021	136

10	SYBFM	Theory External/Internal Examination (Reg. & ATKKT)	Sem-IV	20/04/2021	27/04/2021	49
11	SYBCBI	Theory External/Internal Examination (Reg. & ATKKT)	Sem-IV	20/04/2021	27/04/2021	61
12	SYBCAF	Theory External/Internal Examination (Reg. & ATKKT)	Sem-IV	20/04/2021	27/04/2021	67
13	SYBMM	Theory External/Internal Examination (Reg. & ATKKT)	Sem-IV	20/04/2021	27/04/2021	60
14	SYBT	Theory External/Practical Examination (Reg. & ATKKT)	Sem-IV	20/04/2021	27/04/2021	35
15	SYCS	Theory External/Practical Examination (Reg. & ATKKT)	Sem-IV	20/04/2021	27/04/2021	124
16	SYIT	Theory External/Practical Examination (Reg. & ATKKT)	Sem-IV	20/04/2021	27/04/2021	61

**Aided Courses (BA/BCOM/B.Sc.)
FH-2021**

Sr. No	Programme Name	Type of Examination	Semester / year	Starting date of the last semester-end/ year-end examination	Last date of the last semester-end/ year-end examination	No. of students appeared
1	FYBCOM	Theory External Examination (Regular & ATKT)	Sem-II	24/04/2021	03/05/2021	896
2	FYBA	Theory External Examination (Regular & ATKT)	Sem-II	28/04/2021	06/05/2021	242
3	FYBSC	Theory External/Practical Examination (Regular & ATKT)	Sem-II	28/04/2021	08/05/2021	281
4	SYBCOM	Theory External Examination (Regular & ATKT)	Sem-IV	15/04/2021	23/04/2021	982
5	SYBA	Theory External Examination (Regular & ATKT)	Sem-IV	15/04/2021	24/04/2021	266
6	SYBSC	Theory External Examination/Practical (Regular & ATKT)	Sem-IV	15/04/2021	27/04/2021	342

**Details of Third Year Examinations conducted in
Academic Year 2020-21
SH-2020
Self Financing Courses
(TYBMS/TYBFM/TYBCBI/TYBCAF/TYBMM/TYCS/TYBT
/TYIT)**

Sr. No.	Programme Name	Type of Examination	Semester/ year	Starting date of the last semester-end/ year- end examination	Last date of the last semester-end/ year- end examination	No. of students appeared
1	TYBMS	Theory External/Internal Examination (Regular & ATKT)	Sem-V	16/12/2020	22/12/2020	115
2	TYBFM	Theory External/Internal Examination (Regular & ATKT)	Sem-V	16/12/2020	22/12/2020	58
3	TYBCBI	Theory External/Internal Examination (Regular & ATKT)	Sem-V	16/12/2020	22/12/2020	56
4	TYBCAF	Theory External/Internal Examination (Regular & ATKT)	Sem-V	16/12/2020	22/12/2020	62
5	TYBMM	Theory External/Internal Examination (Regular & ATKT)	Sem-V	16/12/2020	21/12/2020	57
6	TYCS	Theory External/Practical Examination (Regular & ATKT)	Sem-V	16/12/2020	21/12/2020	97
7	TYBT	Theory External/Practical Examination (Regular & ATKT)	Sem-V	16/12/2020	21/12/2020	31
8	TYIT	Theory External/Practical Examination (Regular & ATKT)	Sem-V	16/12/2020	21/12/2020	66

**Aided Courses (TYBA/TYBCOM/T.Y.BSc.)
SH-2020**

Sr. No.	Programme Name	Type of Examination	Semester/ year	Starting date of the last semester-end/ year- end examination	Last date of the last semester-end/ year- end examination	No. of students appeared
1	TYBCOM	Theory External Examination (Regular & ATKT)	Sem-V	16/12/2020	23/12/2020	849
2	TYBA	Theory External Examination (Regular & ATKT)	Sem-V	16/12/2020	22/12/2020	212
3	TYBSC	Theory External/Practical Examination (Regular & ATKT)	Sem-V	16/12/2020	21/12/2020	292

FH-2021
Self Financing Courses
(TYBMS/TYBFM/TYBCBI/TYBCAF/TYBMM/TYCS/TYBT
/TYIT)

Sr. No.	Programme Name	Type of Examination	Semester/ year	Starting date of the last semester-end/ year- end examination	Last date of the last semester-end/ year- end examination	No. of students appeared
1	TYBMS	Theory External/Internal Examination (Regular & ATKT)	Sem-VI	7/5/2021	17/5/2021	118
2	TYBFM	Theory External/Internal Examination (Regular & ATKT)	Sem-VI	7/5/2021	15/5/2021	58
3	TYBCBI	Theory External/Internal Examination (Regular & ATKT)	Sem-VI	8/5/2021	15/5/2021	56
4	TYBCAF	Theory External/Internal Examination (Regular & ATKT)	Sem-VI	7/5/2021	13/5/2021	62
5	TYBMM	Theory External/Internal Examination (Regular & ATKT)	Sem-VI	7/5/2021	17/5/2021	57
6	TYCS	Theory External/Practical Examination (Regular & ATKT)	Sem-VI	7/5/2021	15/5/2021	97
7	TYBT	Theory External/Practical Examination (Regular & ATKT)	Sem-VI	8/5/2021	15/5/2021	35
8	TYIT	Theory External/Practical Examination (Regular & ATKT)	Sem-VI	8/5/2021	15/5/2021	66

**Aided Courses (TYBA/TYBCOM/T.Y.BSc.)
FH-2021**

Sr. No.	Programme Name	Type of Examination	Semester/ year	Starting date of the last semester-end/ year-end examination	Last date of the last semester-end/ year-end examination	No. of students appeared
1	TYBCOM	Theory External Examination (Regular & ATKT)	Sem-VI	6/5/2021	13/5/2021	849
2	TYBA	Theory External Examination (Regular & ATKT)	Sem-VI	7/5/2021	15/5/2021	212
3	TYBSC	Theory External/Practical Examination (Regular & ATKT)	Sem-VI	10/5/2021	15/5/2021	292

**Result Analysis of Examinations conducted in
Academic Year 2020-21
SH-2020
Self Financing Courses
(BMS/BFM/BCBI/BCAF/BMM/CS/BT/IT)**

Sr. No.	Programme Name	Semester	No. of students appeared	No. of students passed	No. of students failed	Passing %
1	FYBMS	I	121	119	2	98.35
2	FYBFM	I	51	49	2	96.08
3	FYBCBI	I	54	54	Nil	100
4	FYBCAF	I	59	57	2	96.61
5	FYBMM	I	60	39	21	65
6	FYCS	I	98	62	36	63.26
7	FYBT	I	32	29	3	90.62
8	FYIT	I	57	51	6	89.47
9	SYBMS	III	136	132	4	97.06
10	SYBFM	III	49	46	3	93.88
11	SYBCBI	III	62	62	0	100
12	SYBCAF	III	67	63	4	94.03
13	SYBMM	III	59	35	18	59.32
14	SYBT	III	35	35	00	100
15	SYCS	III	124	122	02	98.38
16	SYIT	III	60	60	0	100

**Aided Courses (BA/BCOM/B.Sc.)
SH-2020**

Sr. No.	Programme Name	Semester	No. of students appeared	No. of students passed	No. of students failed	Passing %
1	FYBCOM	I	896	822	74	91.7
2	FYBA	I	242	189	53	78.09
3	FYBSC	I	280	202	78	72.14
4	SYBCOM	III	982	900	82	91.65
5	SYBA	III	266	235	31	88.35
6	SYBSC	III	340	335	05	98.52

**FH-2021
Self Financing Courses
(BMS/BFM/BCBI/BCAF/BMM/CS/BT/IT)**

Sr. No.	Programme Name	Semester	No. of students appeared	No. of students passed	No. of students failed	Passing %
1	FYBMS	II	120	119	1	99.17
2	FYBFM	II	51	48	3	94.12
3	FYBCBI	II	54	54	Nil	100
4	FYBCAF	II	59	57	2	96.61
5	FYBMM	II	59	45	14	76.27
6	FYCS	II	98	80	18	81.63
7	FYBT	II	34	29	5	85.29
8	FYIT	II	57	55	2	96.49

9	SYBMS	IV	136	134	2	98.53
10	SYBFM	IV	49	45	4	91.84
11	SYBCBI	IV	61	61	0	100
12	SYBCAF	IV	67	62	5	92.54
13	SYBMM	IV	60	55	5	91.67
14	SYBT	IV	35	33	02	94.28
15	SYCS	IV	124	122	02	98.38
16	SYIT	IV	61	60	1	99

**Aided Courses (BA/BCOM/B.Sc.)
FH-2021**

Sr. No.	Programme Name	Semester	No. of students appeared	No. of students passed	No. of students failed	Passing %
1	FYBCOM	II	896	806	90	89.9
2	FYBA	II	242	199	43	82.23
3	FYBSC	II	281	197	84	70.10
4	SYBCOM	IV	982	942	40	95.93
5	SYBA	IV	266	229	37	86.10
6	SYBSC	IV	342	328	14	95.90

Result analysis of TY & PG classes A.Y. 20-21

Year	Program Code	Program Name	Number of students appeared in the final year examination	Number of students passed in final year examination	Passing %
2020-21	3A00146	BA English	25	23	92
2020-21	3A00146	BA Economics	26	26	100
2020-21	3A00146	BA Political science	19	19	100
2020-21	3A00146	BA Hindi	13	12	92.3
2020-21	3A00146	BA Sociology	31	31	100
2020-21	3A00146	BA History	35	34	97.1
2020-21	3A00146	BA Marathi	14	14	100
2020-21	3A00146	BA Psychology	27	25	93
2020-21	3A00146	BA Sindhi	4	4	100
2020-21	3A00146	BA Geography	18	17	94.4
2020-21	3A00534	MA Marathi	11	11	100
2020-21	3A00534	MA Hindi	2	2	100
2020-21	3A00534	MA English	29	27	93.1
2020-21	3A00534	MA Economics	5	5	100
2020-21	2C00146	B.Com.	849	748	88.1
2020-21	2C00534	M.Com. Management	45	43	96
2020-21	1S00146	BSc. Matematics	39	39	100
2020-21	1S00146	BSc. Physics	25	25	100
2020-21	1S00146	BSc.. Botany	24	23	99
2020-21	1S00146	BSc. Zoology	55	52	95
2020-21	1S00146	BSc. Microbiology	39	39	100
2020-21	1S00146	BSc. Chemistry	110	109	99
2020-21	1S01124	MSc. Biotechnology	12	11	92
2020-21	1S01124	MSc. Microbiology	12	12	100
2020-21	1S01124	MSc. Chemistry	12	11	92
2020-21	1S00156	BSc.. Computer science	97	94	97
2020-21	2M00156	BMS	118	113	96
2020-21	4000156	B.A BMM	57	53	93
2020-21	2C00346	B.Com BCBI	56	56	100
2020-21	2C00456	B.Com BCAF	62	61	98.3
2020-21	2C00256	B.Com BFM	58	53	91.3
2020-21	1S00256	B.Sc. IT	66	66	100
2020-21	1S00166	B.Sc. Biotechnology	35	30	88

**Summary sheet of Grievances received and resolved in
A.Y. 2020-21**

Sr. No.	Type of Grievance	Total number	Status
1	Regarding hall ticket	3	Resolved
2	Name correction in mark sheet	19	Resolved
3	Update email and phone number	12	Resolved
4	Regarding receiving of email	1	Resolved
5	Result issue -Mark sheet related	101	Resolved
6	Uploading of marks	2	Resolved
7	Time table or exam clash	5	Resolved
8	Subject error	2	Resolved
9	Correction in Roll no	1	Resolved
10	Technical issue	1	Resolved
11	Photo change	1	Resolved
	Total number of Grievance	148	Resolved

nbatar
for Chairperson
Examination Committee